Advances in Disaster Communications: Broadband Systems for First Responders

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Communications Requirements

First 24 Hours

24 – 48 Hours

3-30+ Days



Rescue Command/Control Disaster Inventory

Humanitarian Calling and News



Rescue Recovery



Recovery Restoration

Bandwidth Increases

Communications Requirements



Trends Transforming Disaster Communications

- 1. An increased level of community engagement
- 2. Real-time data is accessed in the field
- 3. Increased communications with neighboring agencies
- 4. Collaborative technologies are used to expand capabilities
- 5. Managing the technology skills.

Types of Disaster Related Communications

- 1. Mission Critical Communication
- 2. Non-Mission Critical Communication
- Broadband for First Responders FirstNet in the US

Current State



Mission Critical Communications (MCC)

- 1. Messages (voice/data) must be transmitted immediately (low latency)
- 2. For situational awareness, usually requires that all involved receive the message(s)
- 3. Key metric is reliability for MCC, most first responders just want what works!

A Brief Background on Communications

 LMR – Land Mobile Radio – Conventional 2way radio that is ubiquitous in public safety agencies.



LMR – Simplex vs Repeater



LMR – Trunked

Recognizes that the Radio Spectrum is a scarce resource and that messages are not continuous.



Conventional - TETRA - P25 - DMR

- Conventional Traditional analog communications systems that have existed since the 1930s.
- TETRA Terrestrial Trunked Radio European standard (1995) designed for public safety networks. Also used for transportation networks and the military.

Conventional - TETRA - P25 - DMR

- P25 Project 25 or APCO-25 North American standards for digital radio communications for use by public safety organizations to enable interoperation.
- DMR Digital Mobile Radio An open digital mobile radio standard defined by ETSI in 2005 and used internationally.

Interoperability

TOP COMMUNICATION NEEDS

78% TO EASILY INTEROPERATE WITH NEIGHBORING AGENCIES

73% TO CONNECT DIFFERENT DEVICES AND NETWORKS TOGETHER



Interoperability

Answer – Broadband!

LTE – Long Term Evolution

- LTE Long Term Evolution the standard used by most of our smart phones and devices.
- The driving factor for adopting LTE for the Emergency Communications sector is the increased need for broadband data applications.
- Requires cell sites and infrastructure.
- Well established in the consumer market, but requires enhancements to address the needs of Public Safety/Critical Communications.

Features needed for LTE for MCC

- Proximity Services to allow mobiles to identify other mobiles in physical proximity and enables Direct Device-to-Device calls allowing communication even when the network is down or where no network exists.
- User equipment to network relay allows one mobile to act as a relay for another and provides access to network services outside the normal network coverage area.

Features needed for LTE for MCC

- User equipment relay allows mobiles to act as relay points between other mobiles, permitting communication without going via the network even if the mobiles are out of direct range.
- Mission Critical Push-To-Talk (MCPTT) allows radio-like communication over LTE.
- Security features to protect the system from unauthorized users, eavesdropping, denial of service attacks, and other security risks.

Differences between LTE and LMR



Source: GAO.

LMR vs LTE

LMR

- Channels pre-configured per site
- Overlapping coverage using different frequency
- Fixed bandwidth / throughput per channel
- Users on one channel don't impact others

LTE

- All sites operate on same frequency thus overlapping coverage needs to be minimized
- "Channels" managed dynamically at each site
- Bandwidth determined by need and availability minimizing congestion concerns
- One large data "pipe"
 - Up to 74 Mbps capacity near cell tower
 - Capacity reduces as you move away from tower
 - Can handle many users with differing data demands (e.g. field reporting, dispatching)



4 Basic LTE Network Components

- Core Network Evolved
 Packet Core (EPC) or
 "Core"
- Transport "Backhaul"
- Radio Access Network or "Radio Sites"
- User Equipment (UE) or "User Device"



Problem

When a disaster occurs, Broadband use (Smart Phone – Tablet) increases to the point that the network becomes congested and throughput essentially goes to zero.

First responders who have immediate need for broadband cannot access the network.

What is needed for Public Safety Broadband!

- Public Safety Broadband using 700 MHz LTE
- Fully interoperable on a nationwide basis
- Bandwidth is not an issue for normal operation
- Bandwidth becomes an issue when a large incident occurs in a confined area, however, only one or two cell sectors will be used
- Real-time network management required with Public Safety having pre-emptive priority.



First Responder Communication Challenges in the US

10,000+ individual radio networks No dedicated broadband network to unify communications across agencies, devices or jurisdictions

Commercial networks congested during crises







550+ Recognized Tribes

FirstNet

FIRST NATIONWIDE PUBLIC SAFETY BROADBAND NETWORK



FirstNet Beginnings



THE LAW 2.22.12

FirstNet becomes law PL 112-96

GOVERNANCE



The FirstNet Board has **15** members, including those with telecommunications and public safety backgrounds

Each Governor appoints 1 Single Point of Contact (SPOC) and governing body to represent the state's interests to FirstNet.

40 member Public Safety Advisory Committee (PSAC) advises FirstNet on public safety intergovernmental matters.





\$7B authorized to build the FirstNet network. Funded by spectrum auctions through 2022.

BAND CLASS (BC) 14

20MHz of bandwidth has been dedicated to public safety in the prime upper 700MHz frequency range.



FirstNet Band 14 LTE

20 MHz of Spectrum @ 700MHz

- 3GPP standardized as LTE "Band 14"
- 10 MHz Downlink + 10 MHz Uplink
- Entire 20 MHz swath plus guard bands licensed nationwide to FirstNet
- Allows higher power portable/mobile devices benefit to rural areas
- 3GPP Standards already in place for 1.25W devices



TV Channels 52-69



Hybrid approach enables public safety users to take their wireless coverage, services, and capacity with them



Off-net mode, no satellite or Core – comms among incident personnel 750-1000 sq. ft.



Mobile Communications units (mobile comms) on PS vehicles – become a mobile cell site/system mounted with an LTE Picocell: Incident Area Network (IAN) 750-1000 sq. ft.



Public Safety Towers (boomers) 10-25 miles



Macrocell LTE up to 1-10 miles



Microcell LTE up to 1 mile



FirstNet Will Have Advanced Capabilities

- Key FirstNet
 Characteristics
 - Quality of Service
 Priority and Preemption
 - Local Control
 - Hardening
 - Security Physical and Cyber
 - o Structural Hardening
 - o Resiliency



Services

- Records management
- Data storage
- Audio storage
- Database inquiries





Applications

- CAD, RMIS, NLETS
- FirstNet applications (e.g., AVL)
- Syndicated applications
- Currently used Agency applications

Capabilities

- Network monitoring and status
- Integrated solution and services
- Priority
- Hardened and
- Provisioning

Contract Award – March 30, 2017



FirstNet Band 14 LTE

AT&T's Team for FirstNet



AT&T also brings access to additional resources including:

- An extensive network of subcontractors and vendors
- 45 U.S. rural telecommunication providers
- Domestic wireless roaming agreements with 25 companies
- 500+ OEM relationships for access to top-of-the-line devices

FirstNet Public-Private Partnership

Public-Private Partnership approach leads to a fully-funded, self-sustaining network.

Business model is built on the efficient use of resources, infrastructure, cost-saving synergies, and incentives.

FirstNet Public-Private Partnership

- FirstNet provides 20 MHz of spectrum and \$6.5 billion in initial funding; AT&T will deploy and operate a nationwide high-speed broadband network for public safety over 25 years.
- AT&T will spend about \$40 billion over the life of the contract to build, operate, deploy, and maintain the network, and will ensure the network evolves with the needs of public safety and advances in technology.

FirstNet Public-Private Partnership

- AT&T can use FirstNet's spectrum when it is not being used by public safety for other, commercial purposes. The company will prioritize first responders over any other commercial users on the Network.
- FirstNet will oversee this contract to ensure it delivers innovation, technology and customer care.

FirstNet Public Safety Users Quality of Service and Pre-emption (QPP)

- Public-safety users will be divided into two tiers: Primary and Primary Extended.
- AT&T FirstNet will be multiband and provide public safety with priority on all bands of the network, not just band 14.

FirstNet: Primary Public Safety Users

- Access class barring Public-safety users will have a special access class and be exempt from throttling and barring.
- High-priority access flag Public-safety users will receive priority treatment in various call setup stages.
- Traffic management Non-public-safety traffic will be offloaded from band 14 during high loads.
- Admission control Primary users will have a higher priority level and the ability to preempt other users.

FirstNet: Primary vs. Primary Extended

- Primary users will include firefighters, police officers and EMS. They will be the only network users who can actually pre-empt another user on the network.
- While Primary Extended users will not have preemption capabilities, they will still have priority status on the network.
- There will be a difference in pricing between the two levels of priority.

FirstNet: Primary vs. Primary Extended

 Special incident management level priority will exist to allow a specific user to be lifted above other traffic for a specific period of time through a manual form of priority that users can provision through an incident management portal.

FirstNet Devices



Near-Term Vision – Transition to FirstNet



The First 100 Days of FirstNet



Opt-Out Provision of FirstNet

States may opt-out of FirstNet if they can build their own Radio Access Network that will interface with the FirstNet core network.

- Not clear what funding these states will receive from NTIA for building the network.
- AT&T et al has been playing hardball with states considering opting out.

Opt-Out Provision of FirstNet

New Hampshire has executed a contract with Rivada Networks for an alternative RAN.

Massachusetts, Wisconsin, Michigan, Colorado, California, Rhode Island, and Alabama have released RFPs for alternative public-safety LTE RANs.

International First Responder Networks

- England Will be operational by mid-2020 (recent schedule slip by 9 months).
- South Korea Scheduled to be operational for the 2018 Olympics
- Canada Will use same technology and frequencies as US
- Australia Different Frequency Bands
- Hong Kong Testing

International First Responder Networks

- China Several Operational PS LTE Networks
- Brazil Using video and data at its police centers on 700MHz LTE.
- Chile 700 MHz spectrum allocated
- Finland, France Have unique roadmaps

- Each country licenses and regulates communications with guidance from the ITU, a UN agency.
- Except for Shipboard and Aircraft radios that are governed by International agreements, all other communications equipment is regulated country by country.

- All transmitters require a station license.
- Equipment that is tuned by frequency requires the operator to have an operators license.
- Certain classes of equipment may be licensed by rule in one country, but not in another.

- The Tampere Convention treaty simplifies the use of telecommunication equipment across borders.
- The Tampere Convention calls on states to facilitate prompt telecommunication assistance to mitigate the impact of a disaster and covers both the installation and operation telecommunication services.

Will the Tampere Convention have to be updated?

 Barriers include licensing requirements, use allocated frequencies, restrictions on the import of telecommunication equipment, as well as limitations on the movement of humanitarian teams.

- Signed in 1998 by 68 countries.
- Came into force in 2005 when ratified by 30 countries.
- Currently ratified by 44 countries.
- Major countries that have not ratified the treaty include: USA, Russia, Brazil, Chile, Germany, Italy, Portugal

Hardware Challenges

- Mission Critical PTT
- Plugfest June 19 23, 2017 ETSI, Sophia Antipolis, France.
- Focus MCPTT server to client communications.

Hardware Challenges – PTToC







Hardware Challenges – PTToC



Hardware Challenges TETRA Radio/Smarphone



Hardware Challenges Analog-DMR Radio/Smarphone



Motorola LEX L10 MISSION CRITICAL LTE HANDHELD – First Certified FirstNet Device



- Defines the broadband experience for officers in the field.
- Coverage on both the Verizon 3G/4G Commercial and Public Safety LTE networks
- Equipped with Google Mobility Services (GMS), offering Google and Android via the Google Play store.

Open Research Questions

- User class prioritization in the field will it work?
- Will any changes be needed to LTE standards?
- Will Mission Critical PTT work?
- Long Term *Evolution* As we move to 5G, how will FirstNet change?
- What about LTE-U and WiFi?
- Is the political/business model sustainable?

Thanks!

Questions?