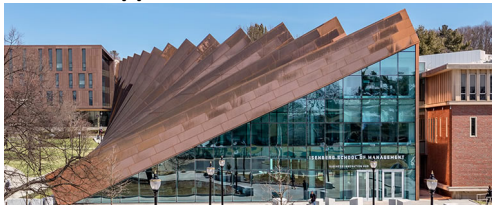


# From Supernetworks to Supply Chains in the Pandemic

**Anna Nagurney**

Eugene M. Isenberg Chair in Integrative Studies  
Director – Virtual Center for Supernetworks  
Operations and Information Management Department

**Chancellor's Donor Appreciation Breakfast – November 6, 2021**



**UMassAmherst**

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of Management**

# Alumnus Jack Smith Jr. and the Chaired Professorship

**In 1998, I had the honor of being appointed the John F. Smith Memorial Professor and meeting the benefactor, Jack Smith Jr., class of 1960, who endowed this chaired professorship in honor of his father.**

- Jack Smith Jr. was the Chairman of the Board of General Motors from 1996 to 2003 and the CEO from 1992 to 2000.
- He was a member of Delta's Board of Directors from 2000 and the Chairman of the Board of Directors of Delta Air Lines from 2004 until his retirement in 2007.

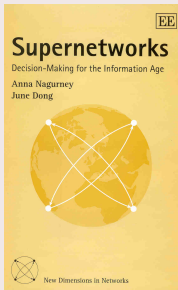


# Alumnus Jack Smith Jr. and the Chaired Professorship



# The Supernetworks Book and the Founding of the Center

The book, “Supernetworks: Decision-Making for the Information Age,” was written in 2001.



The Virtual Center for Supernetworks was established in the Fall of 2001, after several NSF grants plus an AT&T Industrial Ecology Fellowship.

# Supernetworks

**Supernetworks are networks of networks and their applications are vast and growing.**



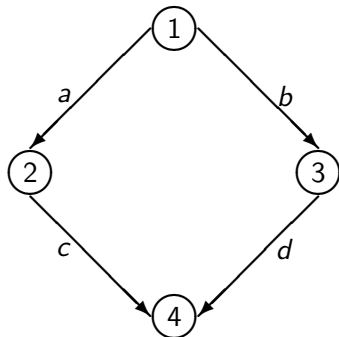
**The study of supernetworks focuses on the interactions among networks that underpin our societies and economies.**

# Importance of Capturing Behavior on Networks - The Braess (1968) Paradox and User-Optimizing (U-O) Behavior

Assume a network with a single O/D pair (1,4). There are 2 paths available to travelers:  $p_1 = (a, c)$  and  $p_2 = (b, d)$ .

For a travel demand of 6, the equilibrium path flows are  $x_{p_1}^* = x_{p_2}^* = 3$  and

The equilibrium path travel cost is  
 $C_{p_1} = C_{p_2} = 83$ .



$$c_a(f_a) = 10f_a, \quad c_b(f_b) = f_b + 50, \\ c_c(f_c) = f_c + 50, \quad c_d(f_d) = 10f_d.$$

# Adding a Link Increases Travel Cost for All!

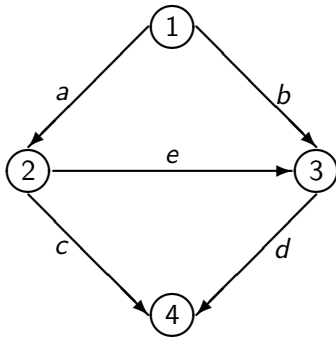
Adding a new link creates a new path  $p_3 = (a, e, d)$ .

The original flow distribution pattern is no longer an equilibrium pattern, since at this level of flow the cost on path  $p_3$ ,  $C_{p_3} = 70$ .

The new equilibrium flow pattern network is

$$x_{p_1}^* = x_{p_2}^* = x_{p_3}^* = 2.$$

**The equilibrium path travel cost:**  $C_{p_1} = C_{p_2} = C_{p_3} = 92$ .



$$c_e(f_e) = f_e + 10$$

The 1968 Braess article has been translated from German to English: “On a Paradox of Traffic Planning,” D. Braess, A. Nagurney, and T. Wakolbinger, *Transportation Science* 39 (2005), pp 446-450.





# Interview on Broadway for PBS *America Revealed*



# Inclusion of Undergraduates

- **Multiple undergraduates have taken part in research at the Center.**
- **Several of these – Christina Calvaneso and Steve Davis – went on to receive 21st Century Leaders Awards from UMass Amherst at graduations, an award that I nominated them.**
- **Two OIM CHC undergraduates, Emilio Alvarez-Flores and Karen Li, who also received a 21st Century Leaders Award, have worked with Supernetwork Center Associates and have written theses (as did Calvaneso) and have had journal articles published.**



## Supply Chains Are One of the Most Important Applications of Supernetworks



# Supply Chains Are One of the Most Important Applications of Supernetworks

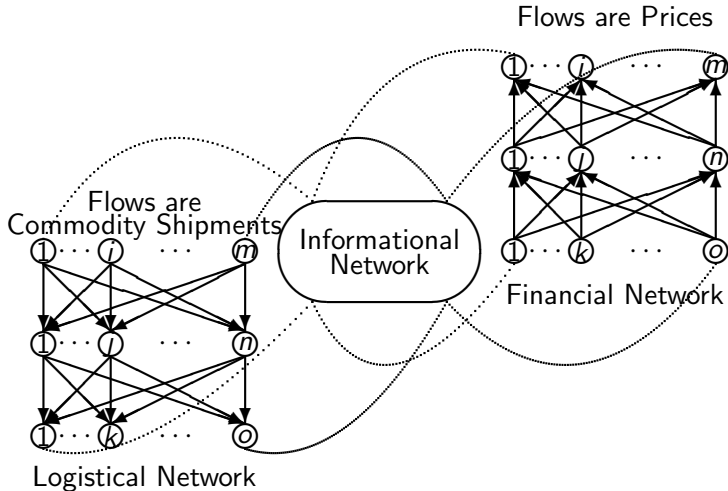
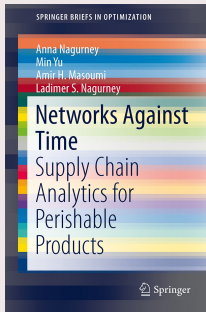


Figure 1: Multilevel Network Structure of the Supply Chain System



# A Multidisciplinary Approach to Supply Chain Networks

In our research on perishable and time-sensitive product supply chains, we utilize results from physics, chemistry, biology, and medicine in order to capture the perishability of various products over time.



- food
- blood
- medical nucleotides
- pharmaceuticals
- vaccines.

Many such supply chains are essential and have been severely challenged in the pandemic due to various disruptions and negative impacts on labor!

# It's All About People

A major research theme of ours in the COVID-19 pandemic is the inclusion of labor in supply chains, using optimization and game theory.

**ORMS** TODAY **informs**  
membership magazine

NEWS FEATURES PODCASTS

January 29, 2021 in Supply Chain Networks

## In the End, It's All About People

*COVID-19 vaccine production reveals dependency on supply chains, labor workforce in the U.S.*

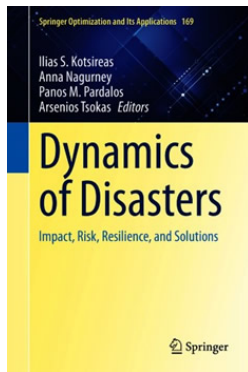
By Anna Nagurney

SHARE: [f](#) [in](#) [t](#) [w](#) PRINT ARTICLE: [📄](#) <https://doi.org/10.1287/orms.2021.01.17>

A photograph showing several healthcare workers in a clinical setting, wearing full personal protective equipment (PPE) including blue gowns, masks, and face shields. They are focused on a task, likely related to patient care or vaccine administration.

The COVID-19 pandemic has dramatically revealed how dependent we are on supply chains and the availability of labor. Without the human element, meatpacking plants cannot function, fresh produce cannot be picked, grocery stores cannot be shelved, PPEs cannot be produced and distributed, and products cannot be delivered to our homes through e-commerce. Also, COVID-19 vaccine production may lack the human resources to ensure product quality and efficacy, as well as its distribution and ultimate administration into our arms. Without healthcare workers to administer COVID-19 vaccines, the battle against the coronavirus cannot be won. Many hospitals are already short-staffed because of the pandemic.

**“Perishable Food Supply Chain Networks with Labor in the Covid-19 Pandemic,” A. Nagurney, in: *Dynamics of Disasters - Impact, Risk, Resilience, and Solutions*, I.S. Kotsireas, A. Nagurney, P.M. Pardalos, and A. Tsokas, Editors, Springer International Publishing Switzerland, 2021, pp 173-193.**





# Perishable Food Supply Chain Network Model with Labor

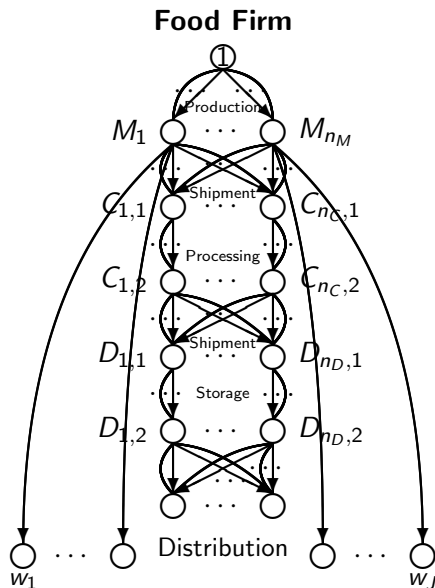


Figure 2: The Perishable Food Supply Chain Network Topology

In a series of papers we constructed supply chain network models with labor that included productivity factors and constraints on labor in order to identify the impacts of disruptions and to suggest possible mitigation procedures.



# Supply Chain Model with Different Labor Constraints

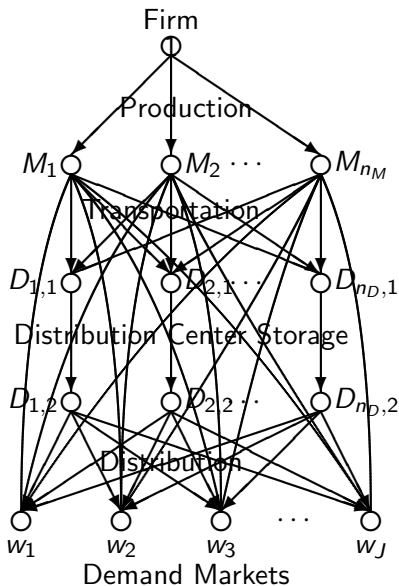
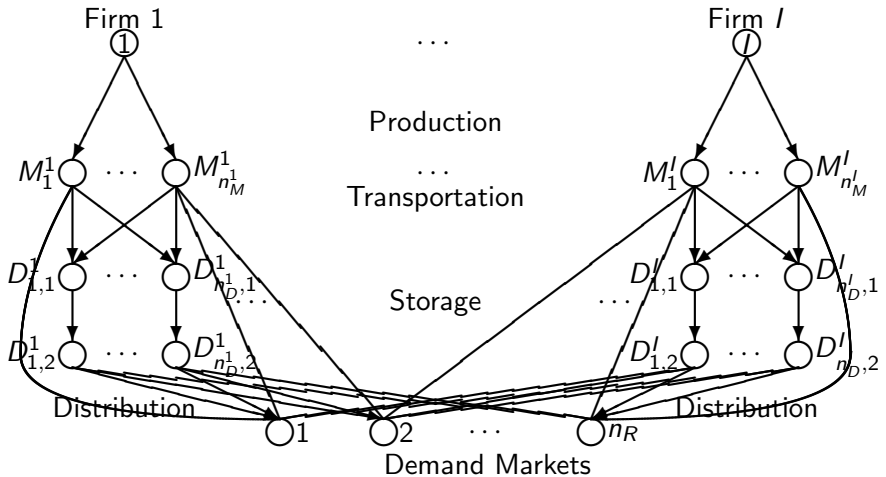


Figure 3: The Supply Chain Network Topology for the Optimization

# Game Theory Supply Chain Network Model with Labor



**Figure 4:** The Supply Chain Network Topology for the Game Theory Model with Labor

The fierce competition for PPEs and other medical supplies also inspired the following work:

**“Competition for Medical Supplies Under Stochastic Demand in the Covid-19 Pandemic: A Generalized Nash Equilibrium Framework,”** A. Nagurney, M. Salarpour, J. Dong, and P. Dutta, in: *Nonlinear Analysis and Global Optimization*, T.M. Rassias, and P.M. Pardalos, Editors, (2021), Springer Nature Switzerland AG, pp 331-356.

In this paper, we modeled the competition for medical supplies in the Covid-19 pandemic under stochastic demand and a fixed amount of supplies at different points.

# Blood Supply Chains for the Red Cross

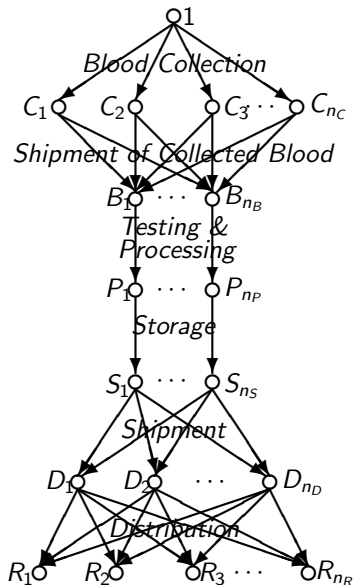
Our research on blood supply chains, a topic I teach in my Humanitarian Logistics and Healthcare class, has also been influential in the pandemic.



Anna Nagurney

From Supernetworks to Supply Chains in the Pandemic

# Supply Chain Network Topology for a Regional Blood Bank



ARC Regional Division

Blood Collection Sites

Blood Centers

Component Labs

Storage Facilities

Distribution Centers

Demand Points

## Anna Nagurney

## From Supernetworks to Supply Chains in the Pandemic

Academic: [journals@ucla.edu](mailto:journals@ucla.edu)

## March 12, 2020 8:34am EDT



Our nation's blood supply is essential to our health care security. Blood transfusions are integral parts of major surgeries. Blood is used in the treatment of diseases, particularly sickle cell anemia and some cancers. Blood is needed for victims who have injuries caused by accidents or natural disasters. Every day, the U.S. needs 30,000 units of red blood cells, 7,000 units of platelets, and 10,000 units of plasma.

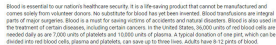
## Patients need blood in many states

Many states, including Washington, California, Kansas, Pennsylvania, the Carolinas, Massachusetts and Rhode Island, are now calling for blood donations. At the same time, some states are closing schools and other sites that typically

March 24, 2020 in Coronavirus Chronicles

By Anna Magurney

SHARE:     PRINT ARTICLE:  <https://doi.org/10.1287/LYTX.2020.02.18>



Even in the best of times, the complex blood supply chain in the United States is under stress. Although 38% of the U.S. population is eligible to donate blood, less than 10% actually does so in a year. Furthermore, issues of seasonality come into play with flu and colds cutting donations; the same for weather-related events and holidays. To further complicate matters, blood is perishable; platelets last five days and red blood cells have a shelf life of 42 days.

The blood banking industry, entrusted with maintaining a sufficient supply of blood, is facing a battle of the century with the COVID-19 pandemic. The timing could not be worse with this year's heavy flu and cold season, and the blood banking industry having recently undergone a massive transformation due to both economic and changes in the industry [2]. For example, there is increased competition among blood service organizations for donors [3]. The American Red Cross has closed some testing facilities, and even eliminated mobile donation units in parts of the country. There have also been merges and acquisitions of blood service organizations [3]. On the other hand, hospitals are now requiring less blood for certain procedures as compared to a few years ago because of changes in medical practices. This has resulted in requests for lower prices for blood from blood banks, who still have to cover costs, and some of the new costs include higher testing costs due to diseases such as Zika and now, because of the COVID-19 pandemic, a major source of blood donations – schools – is removed.

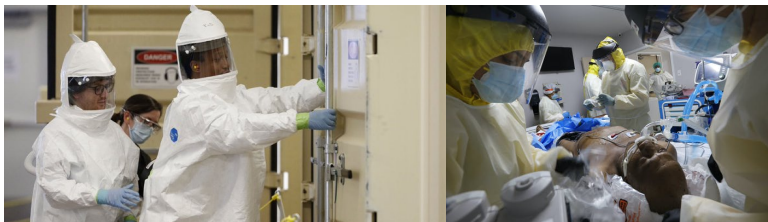
The critical blood supply chain is unique from others that we study in operations research (OR) because it requires altruistic donations, collection, testing, processing and distribution to hospitals and medical centers. The blood supply chain can be visualized, modeled and studied as a network [4]. The coronavirus can disrupt the links in the blood supply chain network through a variety of means: if donors are ill, they cannot donate; if the staff is ill, they cannot collect, test, process and distribute blood. If our healthcare workers are compromised, they cannot



# Writing OpEds in the Pandemic

On August 4, 2020, I published an article in *The Conversation*,

**“The Raging Competition for Medical Supplies is not a Game, but Game Theory Can Help.”**



On September 18, 2020, I published another article in *The Conversation*,

**“Keeping Coronavirus Vaccines at Subzero Temperatures During Distribution Will Be Hard, but Likely Key to Ending Pandemic.”**

# Writing OpEds in the Pandemic

On January 8, 2021, my article,

**“Vaccine Delays Reveal Unexpected Weak Link in Supply Chains: A Shortage of Workers,”** appeared in *The Conversation*.



On September 21, 2021, I published the article,

**“Global Shortage of Shipping Containers Highlights Their Importance in Getting Goods to Amazon Warehouses, Store Shelves and Your Door in Time for Christmas,”** also in *The Conversation*.

# Writing OpEds in the Pandemic



**My article, in one month, was read by over 315,000 readers; was reprinted by Fast Company, and remains the most read article authored by a UMass Amherst Professor in *The Conversation* since its founding 10 and a half years ago.**

# Some of the Media Coverage of Our Work During the Pandemic




# Many of the Media Interviews Have Been Fascinating



On April 22, 2020, a letter from California Attorney General Xavier Becerra to the Admiral Brett Giroir, the Assistant Secretary of the US Department of Health & Human Services, and signed by US Attorney Generals of 21 other states, requested updates, because of the pandemic blood shortages, to blood donation policies that discriminate.

**My article on blood supply chains in *The Conversation*, which was reprinted in LiveScience, was the first reference and was cited on the first page.**

  
State of California  
**Office of the Attorney General**  
XAVIER BECERRA  
Attorney General

April 22, 2020

*Via Electronic Mail*

The Honorable Admiral Don Gortis, MD  
Assistant Secretary for Health  
U.S. Department of Health & Human Services  
Mary E. Switzer Building  
330 C Street SW, Room L690  
Washington, DC 20024  
Attn: ACBTS/A-PH/PALA Sec. 209  
ACBTS/A@hhs.gov

RE: "Solicitation for Public Comments on Section 209 of the Pandemic and All-Hazards Preparedness and Advancing Innovation Act," 85 Fed. Reg. 16,372 (March 23, 2020)

Dear Assistant Secretary Gortis:

The undersigned State Attorneys General from California, Colorado, Connecticut, Delaware, the District of Columbia, Hawaii, Illinois, Iowa, Maine, Massachusetts, Michigan, Minnesota, Nevada, New Jersey, New Mexico, New York, Oregon, Pennsylvania, Vermont, and Virginia submit this letter in response to the federal government's "Solicitation for Public Comments on Section 209 of the Pandemic and All-Hazards Preparedness and Advancing Innovation Act," (85 Fed. Reg. 16,372). We support the Office of the Assistant Secretary for Health in the U.S. Department of Health and Human Services' (HHS) efforts and work in maintaining an adequate national blood supply during the COVID-19 pandemic.

An adequate blood supply is critical to the nation's healthcare. Blood transfusions and blood products are needed for major surgeries, to treat diseases such as sickle cell anemia and some cancers, and to treat victims who have injuries caused by accidents or natural disasters.<sup>1</sup> Every day, the United States needs approximately 36,000 units of red blood cells, nearly 7,000

<sup>1</sup> Anna Nagurny, How Coronavirus is Upsetting the Blood Supply Chain, Live Science (Mar. 13, 2020), <https://www.livescience.com/coronavirus-blood-supply-chain.html>.

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Hon. Don Gortis  
April 22, 2020  
Page 7

  
WILLIAM TONG  
Connecticut Attorney General

  
KATHLEEN JENNINGS  
Delaware Attorney General

  
CARLA A. RACINE  
District of Columbia Attorney General

  
CLARE E. CONNORS  
Hawaii Attorney General

  
KWAME RAOUL  
Illinois Attorney General

  
TOM MILLER  
Iowa Attorney General

  
AARON M. FREY  
Maine Attorney General

  
MAURA HEALEY  
Massachusetts Attorney General

  
DANA NESSEL  
Michigan Attorney General

  
KEITH ELLISON  
Minnesota Attorney General

  
AARON D. FORD  
Nevada Attorney General

  
GURBIR S. CHahal  
New Jersey Attorney General

  
HECTOR BALDERAS  
New Mexico Attorney General

  
LETITIA JAMES  
New York Attorney General

## Xavier Becerra is now President Biden's Secretary of the Department of Health and Human Services.

# Good News Arrives

I would like to thank the UMass Board of Trustees and President Martin T. Meehan for my appointment on April 14, 2021 to the Eugene M. Isenberg Chair in Integrative Studies. I would also like to thank the Isenberg School Dean Anne P. Massey for her support and leadership and that of Provost John McCarthy and Chancellor Kumble R. Subbaswamy.

Many thanks to the Isenberg Family for their extraordinary philanthropy.





# Thank You Very Much!



## The Virtual Center for Supernetworks



*Supernetworks for Optimal Decision-Making and Improving the Global Quality of Life*

Director's Welcome	About the Director	Projects	Supernetworks Laboratory	Center Associates	Media Coverage	Braess Paradox
Downloadable Articles	Visuals	Audio/Video	Books	Commentaries & OpEds	The Supernetwork Sentinel	Congratulations & Kudos



Center Associates  
of the  
Virtual Center  
for Supernetworks

**The Virtual Center for Supernetworks** is an interdisciplinary center at the Isenberg School of Management that advances knowledge on large-scale networks and integrates operations research and management science, engineering, and economics. Its Director is Dr. Anna Nagurney, the John F. Smith Memorial Professor of Operations Management.

**Mission:** The Virtual Center for Supernetworks fosters the study and application of supernetworks and serves as a resource on networks ranging from transportation and logistics, including supply chains, and the Internet, to a spectrum of economic networks.

**The Applications of Supernetworks Include:** decision-making, optimization, and game theory; supply chain management; critical infrastructure from transportation to electric power networks; financial networks; knowledge and social networks; energy, the environment, and sustainability; cybersecurity; Future Internet Architectures; risk management; network vulnerability, resiliency, and performance metrics; humanitarian logistics and healthcare.

Announcements and Notes	Photos of Center Activities	Photos of Network Innovators	Friends of the Center	Course Lectures	Fulbright Lectures	UMass Amherst INFORMS Student Chapter
Professor Anna Nagurney's Blog	Network Classics	Doctoral Dissertations	Conferences	Journals	Societies	Archive

For more information, see: <http://supernet.isenberg.umass.edu>